

Committee Progress Report For Spring & Annual meetings and Newsletter

Committee	Committee Chair(s)	Year	Jan-Apr	May-Aug	Sept-Dec
Technology & Automation	Bill & Karen Del Vecchio	2023		X	

Key Accomplishments for the time period

Please highlight the accomplishments of the committee during the time frame that you would like the Committee Coordinator and the BoD to review.

- The new chairpersons held their initial meeting with committee members for group introductions, discussions of progress to date and to share ideas on areas for improvement or investigation.
- Continued investigation and analysis of two key areas identified for attention: online bill payment and web site assessment / improvements.

Focus for the Upcoming time period

Please describe what the committee is planning to work on during the next time period.

- Work with Charity to continue assessment of electronic payment options focusing on QuickBooks payment via Intuit's service and possible addition of WPOA as a vendor to enable members to use online bill payment through their own bank or financial institution.
- The latest iteration of the web site is a good step forward, with content that may be underused by the membership. ***We recommend a brief overview of the web site at the Annual Meeting to increase awareness followed by an assessment of feedback to determine steps moving forward.***
- Continue assessment of current hosting service, web site administration, domain registration, information security and privacy.
- SPC review and assessment (see below).

Issues or Challenges

Please describe any issues or challenges to report to the BoD.

- The committee needs to assess the scope and feasibility of the objectives outlined in the SPC to provide feedback to the Board on potential costs, benefits and risks. There are a lot of good ideas brought forward in the document, but the potential efficiencies and value need to be carefully weighed against complexity and expense before making recommendations.